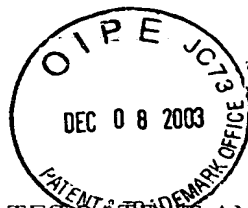


Attorney's Docket No. 5577-214



12/18/03

#62127
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood, et al.

Serial No.: 09/693,663

Filed: October 20, 2000

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF
SERVICE

Group Art Unit: 2127

Confirmation No.: 8210

Examiner: A. B. Patel

Date: December 5, 2003

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

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Technology Center 2100

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97**

Sir:

Attached is a form PTO-1449, together with a copy of the identified document(s). This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(b), within three months of the filing date of the above-referenced application or before the mailing of a first Office Action on the merits, whichever event occurs last. Accordingly, no fee is required. The Commissioner is authorized to charge any additional fee, or credit any refund, to our Deposit Account No. 09-0461.

Respectfully submitted,

Elizabeth A. Stanek

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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450 on December 5, 2003.

Traci A. Brown